

Q&A for the 6920t/6930t IP Phones

First-of-its-kind IP Business Phones built with antimicrobial treated plastics

Q&A

Q. What does antimicrobial treated plastics mean?

A. An antimicrobial treatment is a silver based compound that mixes with the plastics and works to inhibit the reproduction of viruses, bacteria, mold and mildew on the phone's surfaces. The Mitel phones and handsets are made from plastics that are protected with a silver-based compound that inhibits the growth of certain viruses and bacteria.

Q. How long does the antimicrobial treatment last on the Mitel deskphones.

A. The treatment that is added to the plastics of the Mitel deskphones is permanent and protects against microbe growth for the life of the product.

Q. Will the antimicrobial treatment kill viruses or bacteria in the Mitel deskphones?

A. The antimicrobial treatment does not kill viruses or bacteria, but rather inhibits the growth of viruses and bacteria.

Q. Has Mitel tested the antimicrobial treated plastics to verify the effectiveness of the treatment?

A. The effectiveness of the treatment used in the plastics of the Mitel deskphones in inhibiting certain virus and bacteria growth has been tested according to two ISO standards: ISO 22196-2011 for bacteria and ISO 21702-2019 for viruses. The two ISO standards compare treated vs untreated surfaces and provide a percentage difference between the two in terms of certain virus and bacteria growth. The results of the testing, performed by independent labs, are listed in the datasheets.

Q. Did the phones' ISO testing include COVID-19?

A. Only certain viruses were tested; the test did not cover COVID-19 because it is a highly restricted virus and not accessible to the types of laboratories available to us.

Q. Are we planning on creating 6900t versions of other phone models?

A. We are considering the 6905/6910 & 6XX DECT handsets – timing will be based on market demand – the 6940 & 6970 are being considered as well but this is dependent on the 7" display vendor providing use with a display with an antimicrobial coating

Q. Do customers still need to regularly clean and disinfect the antimicrobial phones?

A. That is a decision they will have to make – we can't make any recommendations regarding how they safeguard the health of their employees / customers – we can only state that the

antimicrobial treatment inhibits the growth of certain viruses and bacteria and that the physical changes made to the redesigned antimicrobial treated handset make it easier to clean and more hygienic.

Q. Are there restrictions on what can be said about the antimicrobial capabilities of the phone?

A. Can be stated:

- Mitel's 6920t/6930t phone plastic surfaces are protected with an antimicrobial treatment from BioCote that has been shown to inhibit the growth of certain bacteria and viruses on the phone's plastic surfaces by up to 99.9%
- Independent lab tests have been conducted to show the antimicrobial capabilities of the compound used to treat the phone's plastic surfaces with regards to the reduction of certain virus and bacteria growth
- Mitel's new 6900t IP Phone handset has been redesigned to make it easier to clean by minimizing crevices and holes that might collect germs, dirt, and grime

Cannot be stated:

- Do not state, imply or anyway suggest that use of the 6900t series phones reduces the risk of users getting sick or infecting others
- Do not state the antimicrobial treatment kills bacteria and viruses (it does not)

Talking Points

- Mitel is introducing first-of-its-kind 6920t and 6930t IP Business Phones built with antimicrobial treated plastics.
- The phones' plastics are protected by a silver-based treatment that has been shown to inhibit the growth of certain viruses and bacteria on the phone's surfaces by up to 99.9%*.
- Mitel partnered with market leading BioCote® for the antimicrobial treatment solution used on the plastic surfaces of the phones. *Note: BioCote® technology does not protect users or others against disease causing microbes including the COVID-19 and is not a substitute for good hygiene and/or cleaning practices.*
- The antimicrobial treatment used to protect the phone's plastic surfaces has been lab tested via independent laboratories according the following two ISO standards: ISO 22196-2011 and ISO 21702-2019. These two ISO standards compare treated vs untreated plastic surfaces to determine the percent difference in growth between the two.
- The new 6920t/6930t IP Phones are ideal for shared use environments in a wide range of industries.
- The handset has been redesigned to facilitate effective cleaning by minimizing crevices and holes that might collect germs, dirt, and grime. The redesign includes:
 - Removing ribs on the back side of the handset to provide a smooth, easy to clean surface
 - Redesigned microphone grille to eliminate crevices and minimize mic holes
 - Hard-wired cord to eliminate the jack receptacle, which is difficult to clean making it a potential germ trap

All in all

- Mitel provides deskphones where the plastic surfaces of the phone are protected by an antimicrobial treatment that has been shown to inhibit the growth of certain viruses and bacteria and includes a handset that is easy to clean.

* Only relates to certain viruses; the test did not cover COVID-19
BioCote® antimicrobial additives are EPA(US) registered and independently laboratory tested according to ISO 22196-2011 and ISO 21702-2019.
BioCote® is a registered trademark of BioCote Limited